



Turin, 30th September 2011

CAMPAIGN 5593 - Recall Campaign

Model: Fiat Ducato all models

- U-bolts fixing the leaf spring to the rear axle

On 36 Fiat Ducato vehicles, whose chassis numbers are listed in Attachment (Annex 1) and range in the interval between 2079978 and 2080736, the U-bolts must be replaced due to an incorrect tightening of the rear axle leaf spring fixing U-bolts.

Therefore, it is compulsory to make a pre-delivery intervention on vehicles still in stock. For vehicles which have already been delivered, customers must be contacted by registered letter (Annex 2), and the operating cycle described in Attachment (Annex 3) is implemented to upgrade all vehicles.

For this reason, with letter P. 742/11 of 29.09.2011, all deliveries to the Final Customer were stopped.

In addition, on other 96 vehicles, whose chassis numbers range in the interval between 2077908 and 2080039, with letter 743/11 of 29/09/11, the PDI for the correct tightening of the U-bolts fixing the leaf spring to the rear axle was implemented through Rapid Check 7001.

Annexes

All Fiat Ducato models

- U-bolts fixing the leaf spring to the rear axle

Modelli	Telaio	Versioni	Serie	Mercati
250 light	2080512	5J2	0	1000
250 light	2080591	5LB	1	1000
250 light	2080598	1L2	0	1000
250 light	2080651	0L2	0	1000
250 light	2080733	0L2	0	1000
251 heavy	2080573	BGD	1	3103
250 light	2080556	0L2	0	3104
250 light	2080544	BA2	0	3105
250 light	2080551	9L2	0	3109
250 light	2080576	0L2	0	3109
250 light	2080530	B5B	1	3110
251 heavy	2080536	C4D	1	3110
250 light	2080571	B5B	1	3110
250 light	2080586	L5B	1	3110
250 light	2080590	L5B	1	3110
250 light	2080611	B5B	1	3110
251 heavy	2080631	C4D	1	3110
250 light	2080655	L5B	1	3110
250 light	2080661	B5B	1	3110
251 heavy	2080670	G6D	1	3110
251 heavy	2080702	G6D	1	3110
250 light	2080706	B5B	1	3110
250 light	2080714	B5B	1	3110
250 light	2080722	L5B	1	3110
250 light	2080728	B5B	1	3110
250 light	2080732	L5B	1	3110
250 light	2080736	B5B	1	3110
251 heavy	2079978	BH2	0	3112
251 heavy	2080023	BH2	0	3112
251 heavy	2080299	BH2	0	3112
251 heavy	2080526	BG2	0	3112
251 heavy	2080563	BG2	0	3112
250 light	2080574	BG2	0	3112
250 light	2080666	BG2	0	3112
250 light	2080695	BG2	0	3112
250 light	2080608	63B	1	3547

Annex 2

Turin, 09 / 2011

R.R. 5593

DRAFT OF R.R. LETTER

RECALL CAMPAIGN 5593

Fiat Ducato model

- U-bolts fixing the leaf spring to the rear axle

Dear Customer,

We inform you that, on a limited number of Fiat Ducato vehicles, including yours, the U-bolts must be replaced due to an incorrect tightening of the U-bolts fixing the leaf spring to the rear axle.

As this fault could affect safety, we would be grateful if you could have your vehicle checked by taking it back to the Dealer you bought it from or, if more convenient, to any other Fiat dealership, referencing to this letter.

The check and the possible intervention to prevent the occurrence of the fault should be made as soon as possible, free of charge for you.

For your convenience, you can book this intervention by phone, by directly contacting the Fiat Dealership you deem most convenient for you.

For any clarification or assistance, contact our toll-free number

If you have already sold or transferred your vehicle to someone else, we would be very grateful if you could provide us with the name and address of the new owner, using the enclosed stamped and pre-printed card, along with any information which could make our research of the possible owner or user easier.

We thank you for your kind cooperation and apologise for any inconvenience caused. In the meanwhile, we send you our most sincere regards.

Vehicle: Fiat Ducato

chassis



CAMPAIGN

Recall Campaign

5593

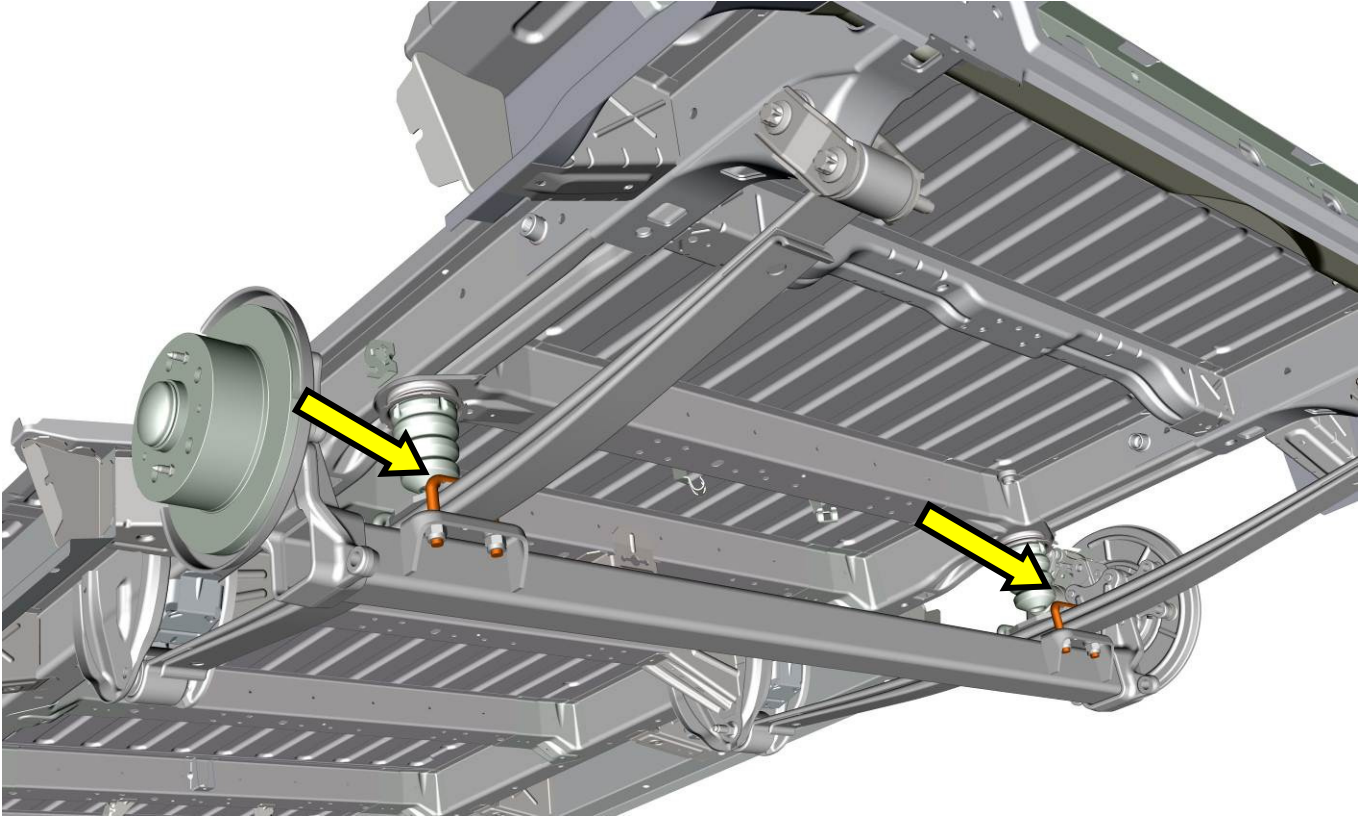


COMPONENT:	U-bolts fixing the leaf spring to the rear axle			
PROBLEM:	Non-compliance			
VERSION	Ducato 2300-3000 JTD			
CONCERNED VEHICLES:	All vehicles with chassis number listed in SIGI. (Chassis numbers ranging between 2079978 and 2080736) vehicles assigned to you: consult your PC for the chassis numbers involved in the campaign.			
TECHNICAL CAUSE:	Production process			
RELEASE NO.:	0			
MATERIAL:	Description:	Part No.:	Q.ty:	
	(see table for end of cycle)			
EPLUS ORDER UPLOADING METHOD:	-			
REMUNERATION:	Cost:	Campaign:	Operation:	Time:
MANPOWER AND MATERIAL:	A01	5593	A	0.30
MISCELLANEOUS (MAIL, ETC.):	A10	5593	-	-
SOLUTION IN PRODUCTION:	The fitting of complying parts is guaranteed.			
NETWORK INTERVENTION IDENTIFICATION:	A spot of white paint on the replaced U-bolts			
	It is compulsory to make a pre-delivery intervention on vehicles still in stock. For vehicles which have already been delivered, customers must be contacted by registered letter to upgrade all vehicles.			

OPERATING CYCLE

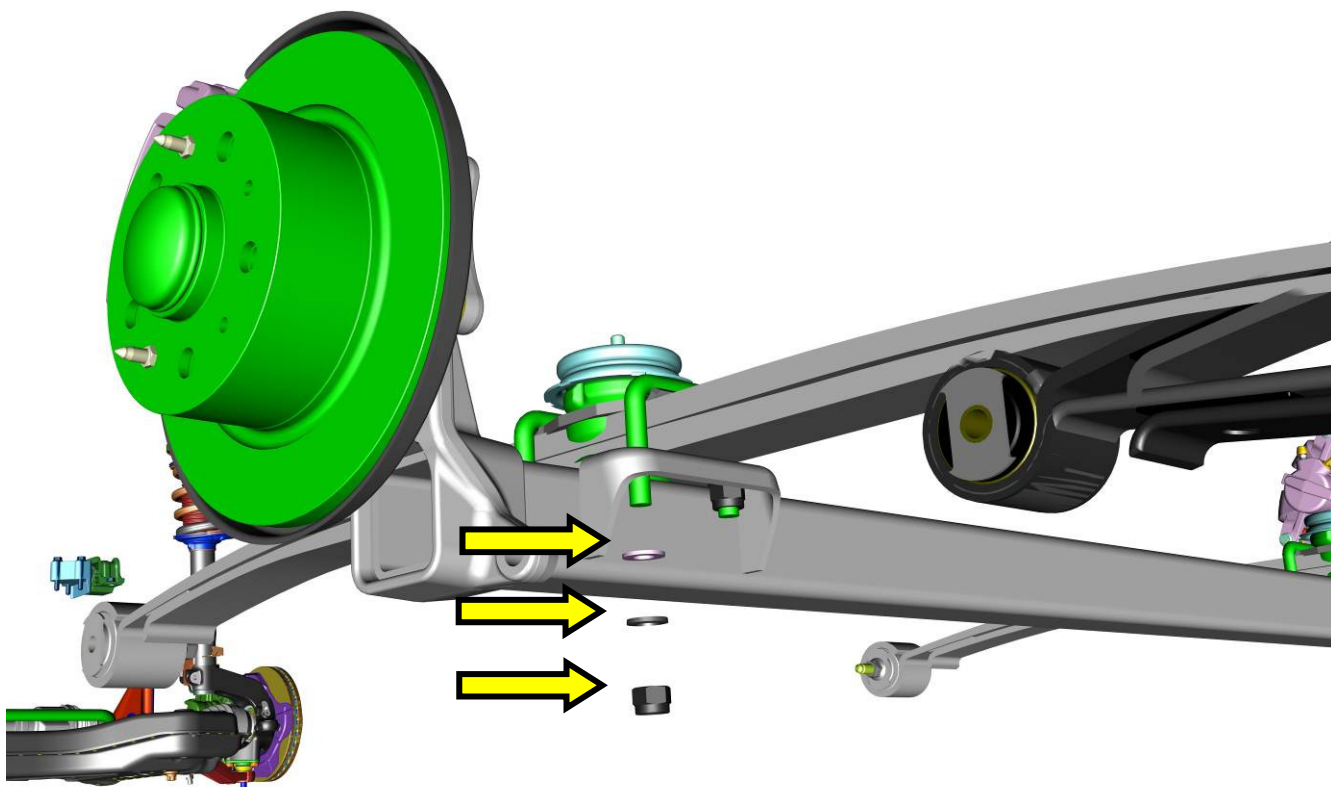
Working at the back of the vehicle, carry out the following operations:

- Position the vehicle on the lift.
- Identify the left and right U-bolts fixing the leaf spring to the rear axle.



- Remove the left and right U-bolts fixing the leaf spring to the rear axle.
- Replace the right and left U-bolts of the rear suspension checking the version (Light or Heavy) where the operation is to be carried out (see Part&Service availability).
- Replace the nut, the flat washer and the tapered washer (see Part&Service availability), as shown.

- Screw in the fixing nuts and tighten to the prescribed torque of **160 Nm**.



- Remove the vehicle from the lift

PARTS AVAILABILITY

Description	Part no.	Quantity
Short U-bolt (for Light versions)	1350014080	04
Long U-bolt (for Heavy versions)	1350015080	04
Nut	1351002080	08
Flat washer	14496821	08
Tapered washer	11194174	08

Disposal of removed parts:

Removed part return required?:

NO

ITALY:

Local scrapping with TZM certification.

ABROAD:

Local FGA technical service shall give all directions.